

## **Christoffer Turpin, Ph.D.**

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### **Professional Summary.**

Broadly skilled technologist with a strong foundation in IT, development, and communication; I hold a Ph.D. in algorithmic/digital literacies and rhetorics, possess multiple technical certifications, and have years of hands-on experience. I am seeking a cloud dev/support role.

### **Experience.**

#### **IT Technician II @ Amazon (2024-Present).**

- Helped maintain large-scale networks including traditional three tier architectures and Fabric architectures across on-site, cloud, and hybrid environments.
- Contributed to intrusive CMs.
- Provided Tier II support for hardware, software, network, and human-factors issues.
- Trained and developed less experienced colleagues.

#### **Professor / Principal Researcher / Lab Admin @ The Ohio State University (2018-2024).**

- Developed and delivered undergraduate courses in computer arts, software development, technical writing/communication, and computer history.
- Conducted human-subjects doctoral research on enhancing end user cybersecurity training.
- Administered Digital Humanities Labs, composed of various contemporary/vintage computer systems, maker-spaces, advanced A/V spaces, and even two pinball machines.

#### **Help Desk @ Lincoln Memorial University (2016-2018).**

- Delivered Tier I and II support to minimize downtime for students and faculty.
- Managed physical/technical security infrastructure including keycards, cameras, sensors, etc.
- Spent a weekend as the assistant to an Abraham Lincoln impersonator (yes really, ask me about it).

#### **Web Developer / Admin @ draftHORSE Journal (2015-2018).**

- Migrated the site from static HTML to a CMS, streamlining content updates.
- Coordinated with talent to ensure their aesthetic/artistic vision.
- Leveraged social media marketing and Google AdSense to make the website profitable.

### **Recent Projects.**

- <https://www.thebathroomwall.link>
  - Serverless anonymous message wall, built with AWS CloudFront, DynamoDB, etc.
- <https://www.rejectedvanityplates.com>
  - Serverless web app showcasing real rejected vanity plates, built with AWS CloudFront, API Gateway, Lambda, WAF, and S3
- <http://www.wartburgweather.art>
  - Server-oriented web app which combines LLM APIs, Python backend, Node.js and a Raspberry PI based weather station to generate algorithmic prose poems. Built with Digital Ocean Droplets.
- [\*Digital Metis; Computer Hacking as Agonistic Rhetoric\*](#)
  - Dissertation: Offers qualitative and quantitative improvements to end-user cybersecurity pedagogies & explores the development/effect of the “mythic hacker archetype.”

## **Education & Certifications.**

- **Ph.D. in Digital Rhetoric & Literacy Studies, The Ohio State University, 2024.**
  - *Dissertation: Digital Metis; Computer Hacking as Agonistic Rhetoric.*
- **M.A. in Digital Rhetoric & Literacy Studies, The Ohio State University, 2020.**
  - *Thesis: How to Wise Up and Not Get Robbed: Improving Cybersecurity Pedagogy.*
- **B.A. in English/Mass Media Communications, Lincoln Memorial University, 2018 (Summa Cum Laude).**
- **A. A. in General Studies, Roane State Community College, 2018 (Summa Cum Laude).**
- **Certifications:** CompTia Network+, CompTia Security+, AWS CCP, AWS SAA.

## **Skills.**

- **Cloud Development.**
- **Linux/Windows Server Administration.**
- **Network Config/Troubleshooting.**
- **Python/JavaScript**
- **API.**
- **Project/Team Management.**
- **Teaching, Communication, & Documentation.**
- **Quantitative/Qualitative Research Methodologies.**
- **AI (focusing on LLMs).**

*Did You Know? Steganography is the art of hiding **secret messages** within other documents, such as resumes.*